

CONFIDENTIALITY

Any information shared with the Family/School Liaison Worker is confidential under the guidelines of the Alberta Children and Youth Initiative.

Integrated Service Approach will facilitate the delivery of services to children & youth. “Integrated” means that the program or service has several distinct components, each of which may be delivered separately, but when considered together, comprise the complete program or service.

Consent Based Approach identifies the processes by which information can be shared between service providers and others who are providing services and supports to the same child, youth, and family.

Confidentiality will be waived if:

1. The worker has information about the suspected or potential abuse or neglect of children. All professionals are required by law to report this to the police or Child Welfare Authorities.
2. The worker believes that there is risk of harm to self or others.
3. The worker and/or client file is subpoenaed in a court of law.

For further information pertaining to the Family/School Liaison Program, please contact:

Gloria Wells,
Supervisor of Collaborative Services
(403) 219-6252

FAMILY/SCHOOL LIAISON PROGRAM GOALS

- Facilitate connections between family, school and community to assist with positive changes in their environment
- Address the identified needs of students with various emotional and/or social difficulties
- Strengthen families by providing support, teaching and resources
- Promote a closer link between school, family and community
- Provide assessment and individual support within the school setting to address presenting concerns
- Provide consultation for school personnel regarding student social and emotional concerns
- Improve communication among family, school and community service providers
- Provide school-based prevention oriented educational groups and programs as feasible



ROCKY VIEW
SCHOOL DIVISION
No. 41

Family/School Liaison Program



ABOUT THE PROGRAM

The purpose of the Family/School Liaison Program is to:

- Provide short-term support to students, their families, and their schools.
- Be accessible, upon referral, to families and schools, to work with family-based concerns.
- Provide assessment of identified needs following referral and consent.
- Provide possible ideas, resources, and strategies, to assist in building on family strengths.
- Advocate and assist families to access services or maximize service usage.
- Liaise with families, schools, and other service providers, in order to bridge communication
- Consult with families and schools to explore possible options to address family and school based concerns.

AREA SERVED

The Family/School Liaison program is available to students and their families attending schools within Rocky View School Division No. 41:

- **North Rocky View:** Airdrie and Crossfield
- **East Rocky View:** Chestermere, Indus, Langdon, Beiseker and Kathryn
- **West Rocky View:** Cochrane, Westbrook, Springbank, Bragg Creek and Bearspaw

REFERRAL PROCESS

There are **four** types of services provided within the Family/School Liaison Program. The appropriate service will be determined at the time of referral.

1. SHP (Student Health Partnership)

- Provides support for academic, social, emotional or behavioural issues that impact school performance
- Referrals are forwarded through the school resource team process
- Contact your child's school

2. General (General Family/School Liaison)

- Provides support for social, emotional or behavioural issues that are not related to learning outcomes
- Provides for a broad range of service, including prevention programming or support in management of crisis
- Referrals are accepted from school personnel, students, parents, student services, and other service providers
- Contact your child's school

3. COPE (Community Outreach in Paediatrics/ Psychiatry and Education)

- Provides paediatric & psychiatric assessment and consultation services for students in Kindergarten through Grade 6
- Provides case management and follow-up services for students referred through the school resource team
- Contact your child's school

4. Community

- Services provided through the Western Rocky View Family & Community Resource Centre are available **ONLY** in Cochrane & area
- For information please contact the Western Rocky View Family & Community Resource Centre at **932-3400**

NATURE OF REFERRALS

The Family/ School Liaison workers serve children and/or families experiencing difficulties in areas including, but not limited to:

- Grief/Loss
- School Concerns
- Divorce
- Emotional Concerns
- Family Concerns
- Parent/Child Conflict
- Social Skills
- Alcohol/Drug Abuse
- Behaviour Problems
- Peer Interaction
- Anger Management
- Abuse

The Rocky View School Division Family/School Liaison Program is supported by:

- Calgary Rocky View Student Health Partnership
- City of Airdrie
- Rocky View School Division
- Town of Cochrane
- MD of Rocky View #44